

Kay C. Goss, CEM®

President

World Disaster Management, LLC

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Overview

Internationally recognized expert, lecturer, author on Emergency Management and General Resiliency

Experience and Successes

March 2012 – present | President | World Disaster Management, LLC

Founder and first CEO and President of new small business, designed to support the building of the emergency management profession, colleges and universities, both around the world, as well as supporting FEMA in preparedness, mitigation, response, and recovery. Initial projects include a community college in South Africa, an evacuation technology in Northern Ireland as well as working with the University of Ulster Business School, and the Center for Excellence in Disaster Management at Istanbul Technical University in Turkey.

May 2011 – March 2012 | Senior Associate for Emergency Management and Homeland Security Learning Team | Booz |Allen | Hamilton Tyson's Corner, McLean, Virginia

Responsible for Learning Team for Emergency Management and Homeland Security Mission Support, Emergency Preparedness, Higher Education, Workforce Development and Professional Training

May 2007 - May 2011 | Senior Principal and Senior Advisor for Emergency Management and Continuity Programs

SRA International, Arlington, VA |

Responsible for leading the development and enhancing the quality of emergency management and homeland security services to Government, non-profit, educational, and private sector clients.

2001 - 2007 | Senior Advisor for Emergency Management, Homeland Security, and Business Security

Electronic Data Systems, Herndon, VA

- Served as the company's senior advisor for all Resiliency related programs., including emergency management, business continuity, and homeland security, as well as serving as enterprise architect for building out virtual emergency operations centers, such as the one for Anaheim, California, which became the subject of a Discovery Channel documentary

1993 - 2001 | Associate FEMA Director in charge of National Preparedness, Training, and Exercises, appointed by President William Jefferson Clinton, confirmed unanimously by the US Senate

FEMA | Washington, DC

- Responsible for the US National Preparedness programs and the planning, tests, training, and exercises supporting them, as well as the partnership outreach and technology transfer to enhance and share worldwide
- Programs of responsibility included the International Affairs Office, Emergency Management Institute (EMI), Mt. Weather, NATO Civil Emergency Planning Committee, US-Canadian Consultative Group on Emergency Preparedness, Chair of the National Emergency Food and Shelter Board, Founder of the FEMA Higher Education Program (taking it from 2 Emergency Management degree programs to nearly 200 today across the country), Radiological Emergency Preparedness Program, Chemical Stockpile Emergency Preparedness Program, State and Local Preparedness, National Exercises Program, Tribal Preparedness, Community and Family Preparedness, and Customer Service Program.

1982 - 1993 | Senior Assistant to the Governor for Intergovernmental Relations

Governor William Jefferson Clinton | State Capitol, Little Rock, Arkansas

- Primary gubernatorial liaison for state agencies providing citizen services to include public safety, emergency management, fire services, emergency medical services, as well as the White House, Congress, state officials, local officials, and state/local employees, overseeing the development of hundreds of new fire departments, a model new retirement system for public safety officers, a death benefit program for those who lose their lives on duty, building a new pay grid for state employees, building a statewide mutual aid arrangement among local entities and the first state program to protect emergency medical services regarding HIV AIDS. Traveling the state to represent the Governor at events in these areas which he could not attend and traveling with the

Governor to public official conferences and events, as well as public safety related speeches, among others.

1981 - 1982 | Chief Deputy State Auditor

State Capitol, Little Rock, Arkansas

Providing pre-audit function for all state agencies and all three branches of state government, as well as stakeholder outreach, including building a model state police and fire retirement system

1979 - 1981 | Project Director

Association of Arkansas Counties | Little Rock, Arkansas

Providing outreach to state and local judicial officials to encourage them to share information and technology systems, under a law enforcement grant, and speaking at events around the state.

1979 | Research Director

Arkansas State Constitutional Convention | State Capitol, Little Rock, Arkansas

Managing 8 research assistants, including former US Secretary of Transportation Rodney E. Slater, who were responsible for each of 8 articles of the proposed new constitution, speaking around the state educating the public and leadership, including television appearances at each of the state's 9 television stations and radio networks.

1977 - 1979 | Project Director

Educational Finance Study Commission | Arkansas Legislature, State Capitol, Little Rock, Arkansas

Directed the comprehensive study of educational finance in the 50 states, the impact of the finance system in Arkansas, and creating a new formula of funding public schools across the state.

Education and Skills

- BA - Public Administration, University of Arkansas at Fayetteville
- MA - Public Administration, University of Arkansas at Fayetteville
- Doctoral Studies in Public Administration, West Virginia University, Morgantown, West Virginia
- Doctoral Studies in American History at American University, Washington, DC
- Program for senior executives in state and local government, John F. Kennedy School of Government, Harvard University, Cambridge, Massachusetts

Professional Leadership

- US President, The International Emergency Management Society, 2014 – present
- President, the Foundation for Higher Education Accreditation of Emergency Management Degree Programs, 2006 to present

- Chair, J. William Fulbright Campaign Committee, University of Arkansas, 2012 to present
- Vice President, EVERY CHILD IS OURS FOUNDATION, 2001 - present
- Volunteer Chancellor, World Disaster Management Community College, Kanana, Northwest Province, South Africa, 2010 to 2014
- Member, Turkish Strategic Planning Committee on Emergency Management, Istanbul, 2010
- Adjunct Faculty, Istanbul Technical University (Capstone Course in Master's Program at Center for Excellence in Disaster Management), University of Ulster at Belfast (Business School Program in Crisis Management), Western Washington University (Social Issues in Emergency Management for the 21st Century), and University of Nevada at Las Vegas (Human Condition in Disasters), 2002 – present; Metropolitan College of New York, Preparedness and Mitigation courses, 2016 to present
- Vice President for North America, Global Alliance for Disaster Reduction, 2003 – present
- Chair, International Association of Emergency Managers Committee on Training and Education, 2004 to 2011
- Chair, ASTM Working Group on Emergency Preparedness Guidelines for Primary and Secondary Schools, 2006 to 2011
- Chair, Governor's Working Group on Emergency Preparedness Curriculum for Virginia's K – 12 Schools, 2008 to 2010
- Executive board, Virginia Emergency Management Association, 2004 to 2010
- Member, Gubernatorial Appointee to Virginia's Secure Commonwealth Preparedness Panel, 2003 to 2010
- Advisory board, Wilbur D. Mills Treatment Center for Alcohol and Drug Abuse Prevention, 1989 to present
- Board of Trustees, University of Arkansas Alumni Association, 2008 – present
- Senior Advisory Council, Tokyo University of Science
- Advisory Council, Arkansas Tech University, for Emergency Management, Graduate and Undergraduate Programs
- Course Developer and Designer, George Mason University, Fairfax, Virginia
- Editorial Review Board, EOC Magazine, 2010 - present
- Editorial Review Board, Homeland Security Television Network, 2009 – present
- Domestic Preparedness Journal, Columnist, 2008 to present
- Editorial Review Board, Journal of Emergency Management present
- Editorial Review Board, International Search and Rescue Journal
- Editorial Review Board, Journal of Homeland Security and Emergency Management
- Senior Advisor, Disaster Resistant California Community Colleges, 2006 – 2008
- Chair, National Emergency Food and Shelter Program, representing FEMA, 1996 – 2001
- US Representative, NATO Civil Emergency Planning Committee, 1993 – 2001
- State President, Arkansas Political Science Association, 1986
- State President, Pi Sigma Alpha Honor Society, 1987

Publications, Awards and Recognition

- International Women in Emergency Management Hall of Fame, for being the first woman appointed by a President and confirmed by the US Senate as Associate FEMA Director, International Association of Emergency Managers, 2011
- Distinguished Alumna of the Year, J. William Fulbright College of Arts and Sciences, University of Arkansas, 2006
- Distinguished Alum of the Year, University of Arkansas, 2015
- Arkansan of the Year, Mental Health Institute, 2000
- Kay Goss Women's Health Center, on the campus of the Wilbur D. Mills Treatment Center for Alcohol and Drug Abuse Prevention, 2004 - present
- Life-Time Achievement Award for 20 years service on the Wilbur D. Mills Treatment Center
- Hundreds of articles on state and local government, emergency management, and homeland security, including the following articles in the ***Domestic Preparedness Journal*** during the last three years:
 1. Mapping: An Increasingly Valuable Emergency Management Tool
 2. Resilience, 2001 to 2011 and Beyond: an Assessment and a Vision
 3. Building Resilience: Emergency Management Standards, Technology, and Training
 4. DHS/FEMA National Leaders Exercises, New Madrid Fault Exercise: Successful Learning and Partnership Building
 5. National Level Exercise Roundtable Chair, presentation available on YOUTUBE
 6. Homeland Security/Emergency Management Higher Education Programs: Degree Program Challenges Now and in the Future
 7. Partnerships in Interoperability: A Best Practices Model
 8. Building a Stronger Emergency Management Profession
 9. Active Shooter Preparedness: An Update

In ***The International Association of Emergency Managers Bulletin*** over the last five years:

1. Higher Education Accreditation in Emergency Management
2. International Partnerships in Emergency Management

3. Emergency Technological Solutions to Tough Problems: Evacuation, Emergency Assistance, Mass Care, and Debris Removal
4. Partnership with Istanbul Technical University and FEMA Emergency Management Institute: Partnership for Preparedness
5. Building the Emergency Management Profession: Pioneers for Preparedness
6. Emergency Preparedness in Cuba:

- Many articles on Arkansas History topics, such as these entries in THE ENCYCLOPEDIA OF ARKANSAS:

Alexander, Henry McMillan

Henry McMillan Alexander brought the city manager plan to Arkansas and served as an advisor to agencies, cities, and counties. He was the founding chairman of the Department of Governmental Affairs, Arkansas (UA) in Fayetteville (Washington...

County Judge, Office of

Each county in Arkansas has a county judge, who is the chief executive officer of the county, and countywide office holders including a quorum court (legislative body) made up of justices of the peace from single-member districts....

Mills, Wilbur Daigh

Wilbur Daigh Mills served in the U.S. House of Representatives from January 1939 to January 1941, the top three longest serving Arkansas officials. Mills is known for his role as architect for many Arkansas highways, Social Security,...

Arkansas Constitutions

State constitutions serve as the foundation for statutory laws, rules and regulations, and government. These documents also serve as historic and cultural indicators of significant events and impact on the constitutional convention...

Norrell, William Frank

Congressman William Frank Norrell served southern Arkansas and the entire state during an era of the region's economic and social development. He was the first World War I veteran to be elected to the Arkansas House of Representatives. William F. Norrell...

Oldfield, William Allan

William Allan Oldfield was elected as a Democrat to the Sixty-first U.S. Congress and to the next two Congresses, serving from 1909 until his death in 1928. During that time, he served as a member of the House of Representatives Committee on Ways and...

Witt, James Lee

James Lee Witt served as the director of the Federal Emergency Management Agency (FEMA) from 1983 to 1995.

Clinton and is often credited with raising the agency's level of professionalism and ability to Since his departure from...

Alexander, William Vollie (Bill), Jr.

William Vollie (Bill) Alexander Jr. represented the state of Arkansas in the U.S. House of Representatives from 1967 to 1993, rising to the post of Chief Deputy House Majority Whip, an important position of chief clerk. Alexander was born on...

Norrell, Catherine Dorris

Catherine Dorris Norrell was the wife of Congressman William Frank Norrell and succeeded him in 1971, becoming the third woman in Arkansas history to serve in the U.S. House of Representatives. She was born in Camden (Ouachita County) on...

McClellan-Kerr Arkansas River Navigation System (MKARNS)

The McClellan-Kerr Arkansas River Navigation System (MKARNS) was the largest civil works project completed by the U.S. Army Corps of Engineers at the time of its opening. Today, it is responsible for \$1.5 billion in trade transportation...

➤ Five books:

- The City Manager Plan in Arkansas, published by the University of Arkansas
- Political Paradox: Constitutional Revision in Arkansas, published by the National Municipal League
- The Arkansas Constitution: a Reference Guide, published by Rutgers University and Praeger Press, now owned by Oxford University Press
- The Emergency Management Handbook, published by Oklahoma State University
- Wilbur D. Mills: the Life and Legacy of Mr. Chairman by Parkhurst Publishers
- Revising The Arkansas Constitution: A Reference Guide, to be published by Oxford University Press (2016)

Affiliations (Current)

- American Society for Public Administration Arkansas Staff of Bill Clinton Alumni Group
- US House of Representatives Chiefs of Staff Alumni Association
- International Association of Emergency Managers
- National Emergency Management Association
- Virginia Emergency Management Association
- Arkansas Emergency Management Association

- Arkansas Historical Association, Permanent member
- Arkansas Political Science Association
- Arkansas Women's History Institute, Life Member
- University of Arkansas Alumni Association, Life Member, A+, and Board of Trustees
- National Education Association, Life Member
- Arkansas Education Association, Life Member
- Arkansas Retired Teachers Association, Life Member
- Kennedy School Alumni Association
- Bill Clinton Political Items Collectors
- Kennedy Political Items Collectors
- American Political Items Collectors
- Clinton – Gore Alumni Association